

Middletown Farm Cottages

Terms and Conditions of Booking

1. The offer of accommodation is subject to availability and the receipt of the deposit by cheque.
2. A non-refundable deposit of 25% shall be paid within 7 days of an email or telephone booking together with the Booking Form. Credit/debit cards are not accepted at Middletown Farm.
3. The balance of the accommodation charge must be received 8 weeks prior to the start of the holiday.
4. Guests are advised to take out holiday cancellation insurance. A form is available on request.
5. The holiday let will run from 15:30 hours the day of arrival to 10.00 hours on the day of departure. Visitors are asked to telephone with an estimated time of arrival. Visitors are requested to return the Keys before 10.00 hours on the day of departure.
6. In the event Middletown Farm has to cancel a booking, the liability will be limited to a refund of any monies paid.
7. Any alterations to an existing booking (as agreed by the proprietors) will be subject to a £20 administration fee.
8. The units shall be booked in the hirer's name only. Both cottages shall require multiple names. The hirer will be responsible for payment & any damage caused & for ensuring their party behaves in a reasonable manner, with regard to the accommodation usage.
9. All the names and addresses of all people using the accommodation are required.
10. The hirer is expected to leave the accommodation in the same condition as found, clean & tidy. Failing this, a charge for extra cleaning of the cottage will be made.
11. Broken, damaged or missing items must be reported to the Middletown Farm proprietor on the day of arrival. Any items broken or damaged during the visit shall be reported and paid for before the day of departure.
12. The use of the accommodation is limited to the persons and the numbers of persons agreed in the booking.
13. Bedding and any other items provided in the accommodation shall not be removed from the rooms for any purpose.
14. Bed linen (including duvets & pillows) and towels/tea towels are included in the hire charges.
15. Electricity is included in the hire charges.
16. Smoking is not allowed in the cottages or in any part of Middletown Farm.
17. Anti social behavior, illegal activities, excessive noise, the use of foul language will not be tolerated and will cause us to terminate the agreement without compensation or refund.
18. We reserve the right to enter any accommodation at any reasonable time & for any reasonable cause. We will Endeavour to inform you if we need to gain entry.
19. We strive to keep the accommodation clean and tidy, we remove our outdoor shoes to go into the cottages and we would be grateful if you would too.
20. Dogs or any other pets are NOT allowed in the cottages or the grounds of Middletown Farm.
21. Each cottage has its own private parking space.
22. Please do not drop any litter.
23. Children are welcome by special arrangement.
23. English Law shall apply to all contractual obligations arising out of these Terms & Conditions.

FOR THE LATEST INFORMATION ON MIDDLETOWN FARM, VISIT OUR WEBSITE
www.middletown Farm.co.uk